



**MOUNTAIN  
LODGES**

*Peru*

# **MOUNTAIN LODGES OF PERU EXPERIENCES**

## **Terms and Conditions**

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**2023**

## Terms and Conditions

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### TRAVEL SEASON

- / Green Season: March 1 – 31 & November 1 - December 14
- / High Season: April 1 – October 31 & December 15 - 31

### SINGLE OCCUPANCY REQUEST

- / Requested Single Room: subject to a 50% supplement in addition to the standard retail cost/per person.
- / Single traveler willing to share: no additional charge\*

*\*Note: In the event that a traveler is willing to share a room, MLP will assign a guest roommate prior the trip. If you have any preference, please let your Travel Specialist know.*

### CHILDREN

Due to the high altitude in the Cusco region and the physically demanding nature of The Salkantay Trek, we **highly recommend** an age restriction of 12+. This adventure is not appropriate for younger children.

### EXCLUSIVE USE OF THE LODGES

A minimum of ten (10) paying guests is required to guarantee exclusive use of the lodges, with a maximum of two (2) single occupancy rooms per departure.\*

*\*Note: Maximum group size may vary depending on latest requirements by government protocols to ensure health and safety of our guests. Mountain Lodges of Peru will advise tour operators on the minimum number of guests required for exclusive use at time of reservation.*

### PERMITS TO HUAYNA PICCHU AND MACHU PICCHU MOUNTAINS

Guests have the option to add a hike to Huayna Picchu Mountain or to Machu Picchu Mountain, permits are subject to availability and to an additional cost. Please consult with your Travel Specialist for detailed information and rates.

### DUFFLE BAG LOANS

MLP offers duffle bags for the duration of the trip. These must be returned to your guide on the last day of your trip. In case these are not returned, there will be a charge of \$50 for each duffle bag. Please ask your Travel Specialist if you wish to use a duffle bag during your trip.

### DEPOSIT AND FINAL PAYMENT:

- / A non-refundable deposit of \$ 500.00 USD per person is due 120 days prior to the departure date in high season and 90 days prior in low season.
- / Final payment is due 60 days prior to the departure date.
- / Invoices will be sent to the tour operator prior to these deadlines to allow for timely payment.
- / Payment for exclusive group departures is only accepted by wire transfer.

*Note: Additional travel services purchased through MLP may have different payment and cancellation terms. Please ask your Travel Specialist for additional details.*

### GUEST INFORMATION FORMS

Completed guest information forms to be submitted a minimum of 90 days prior to the departure date to ensure that all entrance tickets and permits are secured in a timely manner for the entire group.

**RATES FOR TOUR LEADERS/ESCORTS/GUIDES AT MLP LODGES**

	Guest Room	Guide Room
For groups of 4-8 guests	50% of the standard rate	US \$ 900.00
For groups of 9+ guests	Free of charge*	Free of charge

\*Subject to availability

**CANCELLATIONS**

Dates and room allocation may be released up to 90 days (Green season) or 120 days (High season) prior to departure date with no cancellation penalty. Partial release of space is not possible without respecting the minimum number of guests required to operate an exclusive group departure.

**Green Season**

89 – 45 Days prior to departure: NO refund of the initial deposit.  
 44 – 30 Days prior to departure: Refund of 50% of total amount paid.  
 29 – 0 Days prior to departure: NO refunds will be made.

**High Season**

119 – 60 Days prior to departure: NO refund of the initial deposit.  
 59 – 45 Days prior to departure: Refund of 50% of total amount paid.  
 44 – 0 Days prior to departure: NO refunds will be made.

**Note:** In the case that a guest must abandon the trip by choice or as a consequence of MLP's medical emergency protocol (Which allows the MLP guide or MLP's resident doctor to deny further participation of guest on a trip), MLP will issue no refunds on the trip cost. Alternative plans can be arranged at added cost.

**TRAVEL AGENCY UNIT TERMS AND CONDITIONS****DEPOSITS AND REFUNDS**

Refunds will only be applied when the client makes a formal request in-writing up to 60 days prior to the start date of the contracted service or if Mountain Lodges of Peru is unable to provide the contracted service, if the case, MLP will not refund more than 100% of the amount paid by the customer. Refunds will be provided, including any transactions costs, within a period no less than 30 business days and no more than 120 business days.

- / For any of the cases (cancellation, rescheduling and refunds), if a contracted service is operated by a third party and its penalties are greater than those indicated in this document, penalties of the third party operator will be applied.
- / In the event that the passenger decides not to finish receiving any contracted service, the difference will not be refundable

**TRAVEL INSURANCE**

Mountain Lodges of Peru Experiences are adventures travel activities in remote areas and thus, comes with inherent risks. In order to provide a safe experience for everyone, we kindly request that each guest present valid proof of medical insurance. Please take care when assessing and/or purchasing your insurance policy to ensure that it includes, at minimum, coverage for emergency medical treatment and evacuation during adventure travel activities.

The following information is REQUIRED at least 60 days prior to trip start date:

- / Name of insurance company and name of specific policy (if applicable).
- / Coverage registration number or code.
- / 24hr emergency telephone numbers provided by the insurance company.

## Terms and Conditions for Other Travel Services

### RESERVATIONS

- / At the time of reservations: No deposit is required
- / 60 days prior to trip start date: Full payment

### CANCELLATIONS & TRANSFERS

- / Up to 60 days prior to departure date: No charge
- / 59 - 30 days prior to departure: 25% of the total trip cost
- / 29 - 0 days prior to departure date: 100% of the total trip cost

**Note:** Special Terms and Conditions apply to the cruises, certain hotels and travel services during high season or holiday time. A full payment must be made in order to book and confirm the following services: Hiram Bingham train, additional Machu Picchu entrance, additional Huayna Picchu permit, cruises, flights and some hotels like Belmond Sanctuary Lodge, Skylodge and Titilaka Hotel. Your Travel Specialist will advise of specific reservations and cancellation terms.

## Contact Information

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### TOLL FREE NUMBERS

US/ Canada: 1-877-491-5261

Europe: +44 (0) 800 014 8886

Brazil: 0 800 8915372

Australia: 1-800-445-497

### PERU

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